

Re: CFS Phone Migration: Main Number Port Timing

From: Eric McPherson (emcpherson@cfserve.org)

To: bret_blackford@yahoo.com; mennis@cfserve.org

Date: Wednesday, May 6, 2026 at 04:54 PM CDT

Great! Thanks for all the help!

Serving for Life,

Eric McPherson, MA, LPC
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CHRISTIAN FAMILY SERVICES

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From: M Bret Blackford <bret_blackford@yahoo.com>

Sent: Wednesday, May 6, 2026 2:40 PM

To: Eric McPherson <emcpherson@cfserve.org>; Mary Ennis <mennis@cfserve.org>

Cc: Bret Blackford <bret_blackford@yahoo.com>

Subject: CFS Phone Migration: Main Number Port Timing

Eric and Mary,

Good news — the Illinois number, 618-397-7678, has now been successfully ported from Affiliated to UniFi Talk. I have it set up in UniFi so calls to that number auto-forward to the current CFS main line, 314-968-2216, and so far it

appears to be working as expected.

That gives me more confidence that we can move forward with porting the main CFS number, 314-968-2216, from Affiliated to UniFi Talk. I would like to start that request process this week.

One timing note: I can request a preferred cutover window, but I do not know yet how much control UniFi/Twilio and Affiliated will give us over the exact transfer date and time. My preference would be to target the Friday morning before Memorial Day weekend, if possible. That would give us time during the day to test the main call flow and then use the long weekend as a cushion to fine-tune anything before normal office activity resumes.

Once the main number ports, I expect there will be some adjustment and testing needed. The goal is to recreate the current CFS call flow as closely as possible — front office ringing first, then other desks, then the general greeting/menu, voicemail, extension dialing, and the pregnancy hotline option. I think all of that is doable in UniFi Talk, but we should expect some tweaking after the number is live.

For now, we should keep the Affiliated service active and not cancel or modify anything until the main number is fully ported, activated in UniFi, and tested.

Let me know if you are comfortable with me starting the main-number port request this week. I will keep you both posted as soon as I see any timing updates or authorization emails come through.

Thanks,
— Bret

----- Forwarded Message -----

From: M Bret Blackford <bret_blackford@yahoo.com>
To: Eric McPherson <emcpherson@cfserve.org>
Cc: Bret Blackford <bblackford@cfserve.org>
Sent: Tuesday, May 5, 2026 at 08:24:36 AM CDT
Subject: Re: CFS Phone Migration: Illinois Number Proof of Concept

Eric,

Just a quick heads-up on the CFS phone number porting.

The UniFi Talk port request for the Illinois number, 618-397-7678, is still showing as “In Progress.” I attached a screenshot from the UniFi console just so you can see where things stand.

Since you are listed as the authorized person for CFS, it is possible you may receive a follow-up email from UniFi, Twilio, DocuSign, or Affiliated related to the port request. If anything like that comes through, would you please forward it to me?

For now, this is still only the Illinois number. It should not affect the main CFS number, 314-968-2216, or the current main office phone service.

Thanks,

— Bret

Inbox (No new emails) - bret_blackford@yahoo.com | Data Center Services - Murphy | Email Clarification Draft | MX Documents 2026 | CFS-UDR7 - UniFi Talk

unifi.ui.com/consoles/904182785B56000000009D936B700000000A668FAE000000006982BACC:1044941857/talk/settings

CFS-UDR7 | Talk | UniFi

Search Settings

Phone Lines

Call Handling

Notifications

System

UDR7

Control Plane

Identity

Give feedback directly to the UniFi R&D team here.

Share Site Details

Activate Professional Support for Phone Assistance. Click Here

UniFi Talk Service (Plug & Play) 3rd party SIP (Optional)

\$49.98 May 27 View Details View All

Plans

Manage plans and phone numbers for your UniFi Talk service.

Plan	Number	Assignment	SMS
Pro \$24.99	+1 314 912 4101	FrontOfficeGroup +1	☐
Pro \$24.99	+1 314 207 7802	+13142077802 Group	☐

Purchase Plan Manage

Billing Summary

Number Porting

Transfer numbers that you currently own to UniFi Talk. Learn more

Number	Status	Request Date	Losing Carrier
042926-8299352756	In Progress	April 29, 2026 2:16 PM	Affiliated Com-Net, Inc.
+1 618 397 7678	In Progress	April 29, 2026 2:16 PM	Affiliated Com-Net, Inc.

Port Existing Number Manage

Business Verification

Business Profile Christian Family Services Your business profile is verified. Eric McPherson

CNAM Branded Calling Manage

STIR/SHAKEN Trusted Calling Current Status: Partial Attestation (B) Enable

A2P 10DLC Registration for SMS Apply

On Wednesday, April 29, 2026 at 02:37:13 PM CDT, M Bret Blackford <bret_blackford@yahoo.com> wrote:

Eric,

I submitted the UniFi Talk port request for the CFS Illinois number, 618-397-7678, as we discussed.

You may see an email or notice from UniFi, Twilio, or DocuSign related to the port authorization. I completed the authorization as agent for CFS based on your approval to move forward with importing the Illinois number.

This request is only for the Illinois number, 618-397-7678. It should not affect the main CFS number, 314-968-2216, or the current main office phone service.

I will watch for updates from UniFi/Twilio and let you know if anything else is needed.

Thanks,

---- Bret

You have my ok. Let's move forward with importing the Illinois number

From: M Bret Blackford <bret_blackford@yahoo.com>

Sent: Tuesday, April 28, 2026 5:10:02 PM

To: Eric McPherson <emcpherson@cfserve.org>

Cc: Bret Blackford <bret_blackford@yahoo.com>; Bret Blackford <bblackford@cfserve.org>

Subject: CFS Phone Migration: Illinois Number Proof of Concept

Eric,

As you consider next steps with Affiliated and how best to exit that relationship, including whether to offer an acceptable early termination fee (ETF) or similar settlement, I suggest we move forward with porting the CFS Illinois number, 618-397-7678, from Affiliated to UniFi Talk.

CFS has three numbers that may eventually need to be ported, but starting with the Illinois number would be a good proof of concept. It should help us determine how difficult Affiliated may be in releasing a CFS number, while also allowing us to confirm that UniFi Talk can receive the Illinois number and automatically forward those calls to the main CFS number, 314-968-2216.

I should also mention that, as I understand FCC number-porting rules, a carrier generally cannot refuse to port a number because of a billing dispute, contract dispute, or early termination fee. Affiliated may still claim that CFS owes money under the contract, but that issue should be separate from whether CFS can port its telephone numbers. This test should help us see how that process works in practice.

The three CFS numbers we may eventually need to port are:

314-968-2216 — CFS main line

618-397-7678 — CFS Illinois line, which currently forwards to the CFS main line

314-968-2335 — CFS fax line

For now, I am only recommending that we port the Illinois number, 618-397-7678. The main CFS number would remain with Affiliated during this test, and this should not disrupt the current main office phone service.

If you are comfortable with this approach, please confirm that it is OK for me to begin the process of porting the CFS Illinois number from Affiliated to UniFi Talk. I do not believe this should interfere with any separate negotiations with Affiliated regarding contract termination, equipment, or final billing.

Let me know if you have any questions.

— Bret

P.S. I am also attaching a short document outlining the purpose of this proof of concept (PoC), the desired outcomes, and the basic steps for handling the port and UniFi Talk setup. It is partly for my own planning, but I thought it would also be helpful background as you consider the request.

